

SCREWFIX
WHERE THE TRADE BUYS™

SCREWFIX
.com

30% increase in online
visitors to Screwfix.com
rising to a peak of
almost 1 million

SCREWFIX
NOW OPEN

Opened 16 New
Trade Counters to the public
in ONE WEEK

over
200
Branches
Now
open!

Opened 200th
Trade Counter!!



SAVE TIME,
NEXT TIME!
IT'S SIMPLE:
CLICK
COLLECT
& **GO**

Customers conducted 1/4 million
stock-checks per week as part
of Click Collect & Go



Cordless SDS Drills - 72% year
on year increase on the back of
market beating Erbauer drill

**TOP
50**
CALL CENTRES
FOR CUSTOMER
SERVICE

Call Centre - we scored a
whopping 91% in Top 50
Call Centre Awards



Kitchen Taps - 42% year
on year increase driven by
Swirl & Moretti ranges



Screwfix now has over
31,000 Facebook fans and
7,500 followers on Twitter

ELECTRICFIX
PLUMBFIX

Sales at our national
network of dedicated Plumbing
and Electrical counters
up 50% year on year