

SCREWFIX

2014 - Half Year

- **350,00 customers per week**
- **1.5 million unique visits on Screwfix.com per month**



In quarters 1 and 2 we opened 21 new stores including our 7th store in Northern Ireland



Winner
Contact Centre of the Year
Screwfix
Screwfix won Contact Centre and Support Person of the Year in the South West Contact Centre Awards

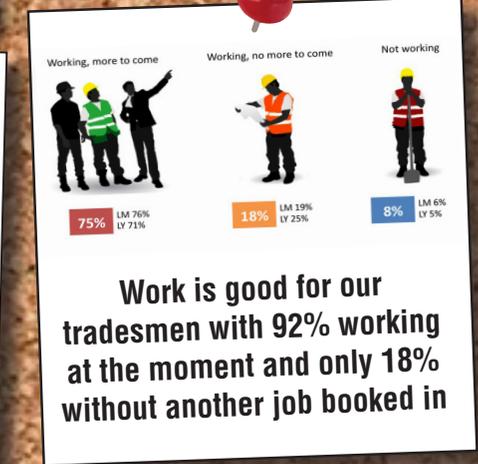


Staff continued to fundraise, allowing The Screwfix Foundation to support 30 charity projects so far this year



CLICK & COLLECT

Click & Collect now accounts for 65% of orders placed on the main website and 80% of orders placed on the mobile site



Quarter 3 so far...

