

### FULL-YEAR RESULTS. 2015



# Agenda

Group highlights	John Carter	р3
Financial review	Tony Buffin	р7
Strategy update	John Carter	p20
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# 2015 key messages

1	Continued market outperformance	<ul> <li>Good volume growth and share gains by the majority of businesses</li> <li>TP, Benchmarx, CCF, Keyline, Toolstation and Wickes outperformance</li> <li>P&amp;H restructuring complete providing platform for growth</li> </ul>
2	Investing in sustainable growth	<ul> <li>Increased capex to £293m, reflecting long-term return opportunities</li> <li>Continued branch expansion with deep pipeline provided by freehold investment</li> <li>2 years into the plan, progress in line with our expectations</li> </ul>
3	Growth driven by self-help programme	<ul> <li>Majority of our markets remain fragmented</li> <li>Businesses are building strong customer propositions &amp; structural advantages</li> <li>Remain judicious in cost and capital management</li> </ul>

### Investing to drive sustainable growth in earnings and TSR



#### Group performance highlights Revenue Continued sales growth outperformance growth of 6.5% to £5.9bn 8.7% EBITA Good underlying profit growth growth (ex-(property) Growth capex Investing for long-term growth increased to £134m LAROCE Growth in return on capital increased to 10.5% Dividend Dividend growth underpinning TSRgrowth of 16% to 44p Definitions disclosed in Appendix VI



### Levers of value creation

Customer innovation

- Improved value
- Extended range
- Product development
- Format renewal
- Technology enabled
- Multi-channel

- Optimising network
- TP expansion & modernisation
- Wickes national footprint
- Plumbing & Heating format clarity
- Implants intensify returns
- Trade parks

#### Scale advantage

- Supply chain investment
- Leverage property capability
- Group sourcing benefits
- Shared technology investment

#### Portfolio management

- Streamlined central functions
- Devolved management responsibility
- Disciplined planning & capital allocation
- Regular market updates

#### Enabled through people & evolution of unique culture

## Good progress with investment programme

## Customer innovation

- More competitive merchanting price structures
- Wickes enhancing leading value position
- TP range expanded through supply chain infrastructure
- Wickes range extended online
- Wickes format trials generating strong uplift
- 1hr Click & Collect available in Toolstation & Wickes
- Group online sales now over £200m



- Repurposed sites to best brand to optimise returns
- Accelerated organic expansion of TP
- Wickes network growth
- National footprints in Contracts businesses
- Plumbing & Heating network re-segmentation completed
- 200 new stores including 100 implants & concessions
- Trade Park model delivering attractive returns



- Lightside network delivered with capacity to >2020
- Unique heavyside range
   centre model developed
- Half-way through freehold / leasehold rebalancing
- Property asset recycling funding expansion
- Better consolidation of common sourced products
- Development of own-brands (e.g. iflo & Scruffs)
- On track with merchanting core systems upgrade

Portfolio management

- Division management teams strengthened
- More responsibility & accountability in business units
- Enhanced planning & capital allocation process
- Disciplined approach to acquisitions & disposals
- Stronger financial market communications

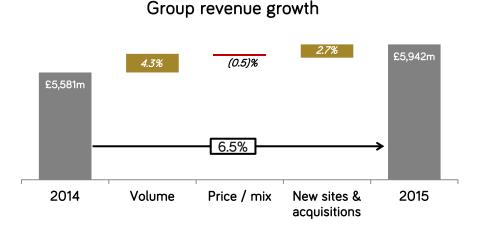


### Group performance summary

2015	2014	Year-on-year change
£5,942m	£5,581m	6.5%
3.8%	7.3%	(3.5)ppt
£413m	£384m	7.6%
£389m	£358m	8.7%
£307m	£291m	5.5%
£317m	£255m	24.3%
124.1p	119.0p	4.3%
44.0p	38.0p	15.8%
10.5%	10.4%	10bps
	3.8% £413m £389m £307m £317m 124.1p 44.0p	£5,942m         £5,581m           3.8%         7.3%           £413m         £384m           £389m         £358m           £307m         £291m           £317m         £255m           124.1p         119.0p           44.0p         38.0p



### Further sales growth outperformance



LFL sales growth	Q1	Q2	Q3	Q4	Full-year
2014	12.7%	8.1%	5.7%	3.5%	7.3%
2015	5.1%	6.3%	2.6%	1.4%	3.8%
2-year growth	18.4%	14.9%	8.4%	4.9%	11.4%



- Good volume growth, outperforming our markets
- Low inflation as expected
- New branches & businesses contributing 2.7% (2014: 1.1%)
- Slower growth in H2 given market weakness
- Encouraging start to 2016

### Operating margin maintained

	General Merchanting	Plumbing & Heating	Contracts	Consumer	Group
2014 EBITA margin	9.8%	4.8%	6.7%	6.0%	6.9%
Gross margin	0.1%	0.1%	(0.8)%	1.0%	0.2%
Operating costs*	0.1%	(0.8)%	0.6%	(0.3)%	(0.1)%
2015 EBITA before $arDelta$ in property profits	10.0%	4.1%	6.5%	6.7%	7.0%
Property profits	0.1%	(0.8)%	0.4%	0.1%	(0.1)%
2015 EBITA margin	10.1%	3.3%	6.9%	6.8%	6.9%

- TP sector leading margins maintained
- P&H network reconfiguration impacting reported margins (disruption impact)

- Mix of business growth changing margin structure of Contracts Division
- Good growth in underlying Consumer margins (30bps ex property & TS Europe)

<sup>\*</sup> Includes Toolstation Europe impairment reversal of £6m in Consumer Definitions disclosed in Appendix VI

# General Merchanting performance summary

Year ended 31 December	2015	2014	Δ
Revenue	£1,972m	£1,873m	5.3%
Like-for-like growth	3.9%	12.9%	(9.0)ppt
Adjusted EBITA	£199m	£183m	8.7%
EBITA margin	10.1%	9.8%	30bps
Underlying EBITA (ex-property profit)	£182m	£169m	7.7%
Underlying EBITA margin	9.2%	9.0%	20bps
Lease adjusted ROCE	16%	16%	-



BENCHMARX Kitchens and Joinery



- Outperformed the market
- Good cost price management & disciplined overhead control
- Strong Benchmarx growth following showroom upgrades
- Investment in heavy & lightside supply chain infrastructure

# Plumbing & Heating performance summary

Year ended 31 December	2015	2014	Δ
Revenue	£1,371m	£1,353m	1.3%
Like-for-like growth	(1.4)%	(1.9)%	0.5ppt
Adjusted EBITA	£46m	£65m	(29.2)%
EBITA margin	3.3%	4.8%	(150)bps
Underlying EBITA (ex-property profit)	£46m	£48m	(4.2)%
Underlying EBITA margin	3.3%	3.5%	(20)bps
Lease adjusted ROCE	6%	9%	(3)ppt
LAROCE post-impairment	8%	11%	(3)ppt

CITY





- Continued market headwinds
- Network re-segmentation complete
- Underlying EBITA broadly maintained despite resegmentation disruption
- PTS and F&P non-cash impairment of £141m



### Contracts performance summary

Year ended 31 December	2015	2014	Δ
Revenue	£1,214m	£1,072m	13.2%
Like-for-like growth	8.5%	11.8%	3.3ppt
Adjusted EBITA	£83m	£72m	15.3%
EBITA margin	6.9%	6.7%	20bps
Underlying EBITA (ex-property profit)	£78m	£71m	9.9%
Underlying EBITA margin	6.4%	6.6%	(20)bps
Lease adjusted ROCE	14%	13%	1ppt



- Strong sales growth of 13.2%, particularly in CCF and Keyline
- BSS's market more challenging, but good cost management
- Underlying EBITA growth of 10%
- Good growth in LAROCE to 14%



### Consumer performance summary

Year ended 31 December	2015	2014	Δ
Revenue	£1,386m	£1,283m	8.0%
Like-for-like growth	5.3%	6.7%	(1.4)ppt
Adjusted EBITA	£95m	£77m	23.4%
EBITA margin	6.8%	6.0%	80bps
Underlying EBITA (ex-property profit)	£93m	£77m	20.8%
Underlying EBITA margin	6.7%	6.0%	70bps
Lease adjusted ROCE	7%	7%	-





- All businesses growing well ahead of their markets
- Wickes customers recognising improvements in range, value & in-store experience
- 40 new Toolstation stores opened in 2015
- Benefits from £6m Toolstation
   Europe impairment reversal

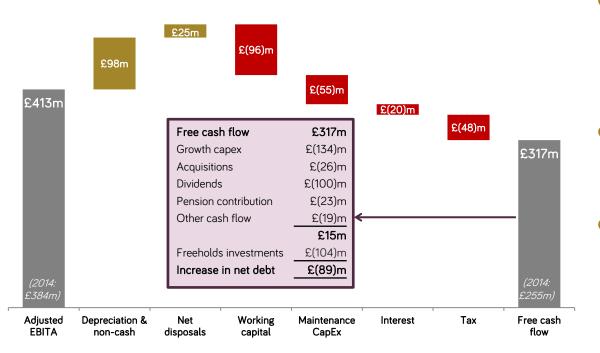
# Sustainable earnings growth underpinning dividend

Year ended 31 December	2015	2014	Δ
Adjusted EBITA	£413m	£384m	7.6%
Net finance cost	£(31)m	£(22)m	(40.9)%
Adjusted profit before tax	£382m	£362m	5.5%
Adjusted tax	£(75)m	£(71)m	(5.6)%
Adjusted profit after tax	£307m	£291m	5.5%
Weighted average shares	247m	244m	1.2%
Adjusted earnings per share	124.1p	119.0p	4.3%
Dividends per share	44.0p	38.0p	15.8%
Dividend cover	2.8x	3.1x	(0.3)x

- Non-cash MTM charge impacting net finance cost by ~£5m
  - Average cost of funding reduced to 3.6%
- Continued confidence to lower dividend cover to mid-point of range



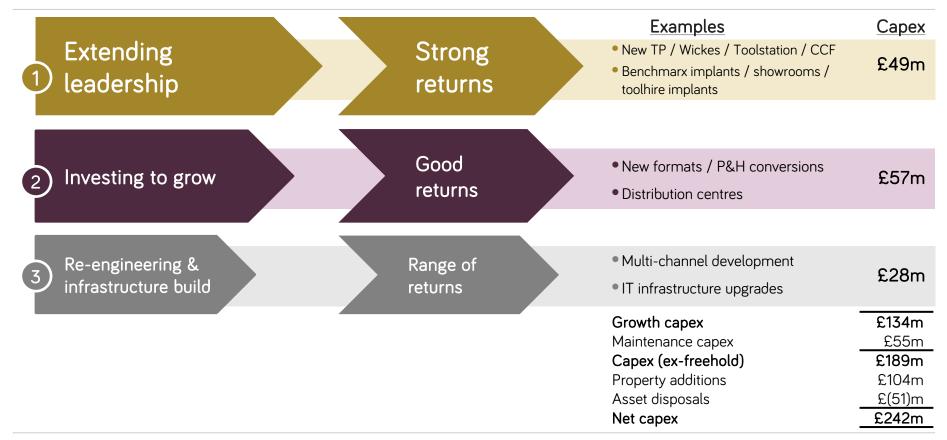
## Cash flow funding investments & growing dividend



- Free cash flow conversion of 77% (2014: 66%)
- Net working capital days remained flat
- Growth in net debt to fund freehold purchase



### Investment plans drive medium-term returns



## Continued progress towards medium-term ratios

Year ended 31 December	Medium term guidance	2015	2014	YoYΔ	
Net debt	-	£447m	£358m	£89m	1
Lease debt	-	£1,443m	£1,423m	£20m	$\leftrightarrow$
LA Gearing	-	44.6%	43.4%	120bps	1
Fixed charge cover	3.5x	3.3x	3.2x	0.1x	1
LA Debt : EBITDAR	2.5x	2.8x	2.8x	-	$\leftrightarrow$

- Greater on-balance sheet financing a feature of plans
- Modest lease debt increase despite sale & leaseback
- FCC improved
- LA Debt : EBITDAR flat despite freehold investment



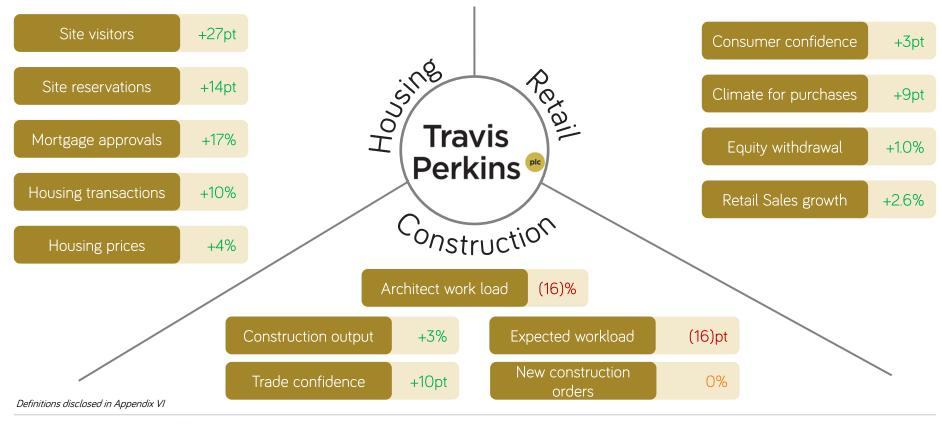
## 2016 guidance

- No inflation expected
- 5-6% sales growth
- ~10% EBITA growth ambition
- Property profits of ~£20m (2015: £24m)
- Effective tax rate maintained at ~20% (2015: 19.7%)
- Capex expected to be ~£170-190m (excluding freehold property)
- Dividend increase above the level of earnings growth



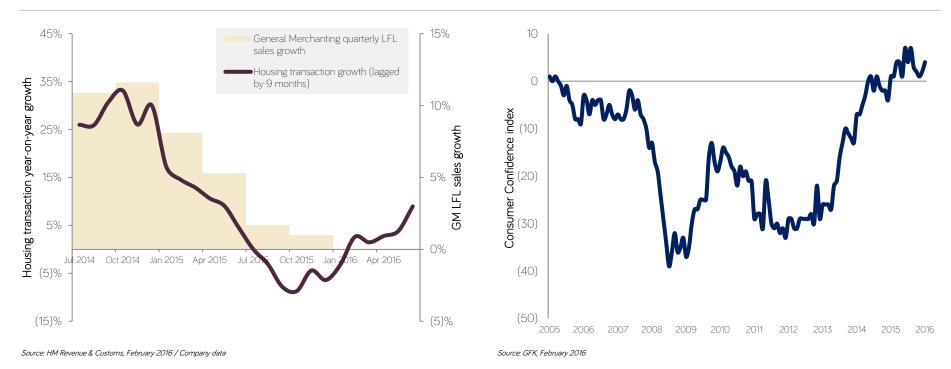
# STRATEGY UPDATE. JOHN CARTER

### Lead indicators are encouraging





## Principal market indicators improving



• Strong correlation between housing transactions and repair, maintenance & improvement spend

Travis Perkins 🖷

 Consumer confidence around the highest point in last 10 years

# Investing for long-term sustainable growth

- Significant investment increase
  - catch up on legacy underinvestment in key areas
  - step up in growth capex
- Investments have a range of returns and maturity profiles
- £104m property investment in 2015 has ~30bps short-term drag on LAROCE

Investment area	2014-2015 capex	LAROCE range	Maturity profile
Extending leadership	£83m	20 - 30%	3 - 5+ years
Investing to grow	£74m	15 - 20%	3 - 5+ years
Infrastructure	£57m	0 - 30%	0 - 5+ years
Freehold investment	£139m	15 - 20%	n.a.
Total	£353m		
Maintenance	£105m	n.a.	n.a.

#### Freehold investment usage

In use	£60m
2016 developments	£45m
2017 developments	£21m
2018+ developments	£13m
Total	£139m



### Innovation in our customer propositions

#### **General Merchanting**

- Range Centres enabling range extension
- Tool Hire growing rapidly
- Benchmarx 'selection centre'
- Strong Managed Services performance



#### **Plumbing & Heating**

- City Plumbing network of trade showrooms
- Re-segmentation programme now complete
- Further efficiencies in F&P and PTS



#### Contracts

- Keyline category expansion
- Sektor & specialist insulation growth in CCF
- Infrastructure investment (e.g. EPOD)



#### Consumer

- Further value investment
- Wickes range reviews
- Wickes format trials performing well
- Online growth in Wickes, Toolstation & Tile Giant



## Expanding & optimising our network

#### Expanding the network

Last 2 years delivered:

- 31 Travis Perkins branches
- 13 Wickes stores
- 73 Toolstation stores
- 72 Benchmarx branches
- 4 Tile Giant stores
- 9 CCF branches & 1 Keyline

Guidance remains consistent:

- 5-15 Travis Perkins p.a.
- 10-15 Wickes p.a.
- 30+ Toolstation p.a.
- 1-2% Contracts space p.a.



#### Optimising the network

Last 2 years delivered:

- 160 P&H branch conversions
- More than 100 implants & concessions delivered across Toolstation, Benchmarx, Tool Hire, Tile Giant, Managed Services
- 16 Contracts branches reconfigured with TP
- 11 trade parks now operating
- Closed / disposed 136 branches & stores



## Exploiting our scale advantages

#### Supply Chain

- Further optimisation of lightside network
- Tilbury heavyside range centre fully operational
- Vehicle upgrade programme underway



#### Sourcing

- Group sourcing allowing volume consolidation
- Businesses leveraging strong in-house China sourcing team
- Innovation through own-label development



#### Property

- Asset disposals generated £51m cash
- Reinvested in freehold acquisitions totalling £104m
- 48 fascias trading on 11 trade parks



#### IT

- TP core systems upgrade continuing
- EPOD landed in TP, now extending to other businesses
- More to do in developing a Group-wide digital mindset



## Building on a year of investment

- On track with our plans originally laid out in December 2013
- 2014 began mobilising, with 2015 accelerating implementation
- 2016 to maintain momentum & drive returns
- Focus on 3 key areas:
  - Accelerate modernisation of Travis Perkins
  - Continue with Wickes transformation
  - Exploit the restructured Plumbing & Heating businesses



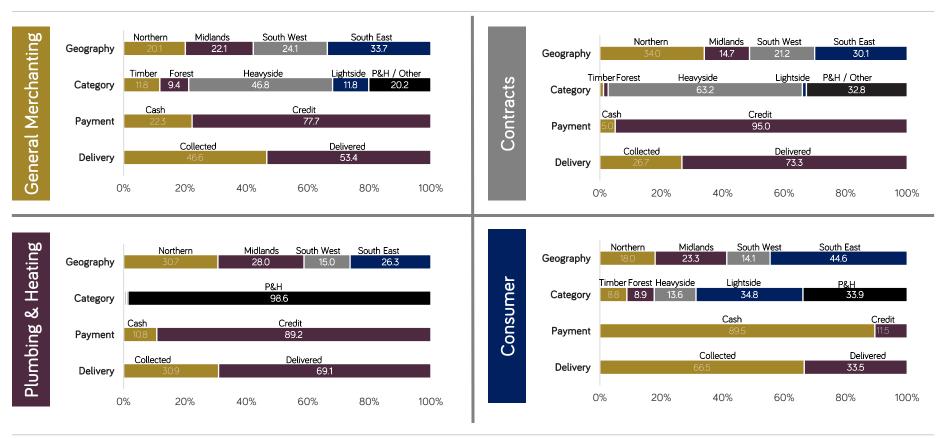


# APPENDICES.

I. Revenue analysis
II. Adjusted earnings rec.
III. Branch numbers
IV. Sales drivers by Division
V. Like-for-like sales growth
VI. Definitions

Design

### I. Revenue analysis – year ended 31 December 2015



### II. Adjusted earnings reconciliation

	2015	5	2014	
Year ended 31 December	Earnings	EPS	Earnings	EPS
Basic earnings & EPS	£168m	67.9p	£259m	106.1p
Exceptional items				
- Wickes store closure	-	-	£(10)m	(4.1)p
- P&H network reconfiguration	-	-	£29m	11.9p
- Rinus Roofing disposal	-	-	£4m	1.6p
- Impairment of acquired intangibles	£141m	56.9p	-	-
Amortisation of intangibles	£18m	7.3p	£18m	7.3p
Tax on amortisation	£(3)m	(1.2)p	£(3)m	(1.2)p
Tax on exceptional items	£(8)m	(3.2)p	£(5)m	(2.2)p
Deferred tax rate change	£(9)m	(3.6)p	-	-
Other	-	-	£(1)m	(0.4)p
Adjusted earnings & EPS	£307m	124.1p	£291m	119.0p

### III. Branch numbers

	31 December 2014	New sites	New implants	Closures	Rebrands	31 December 2015
Travis Perkins	653	12	-	(9)	-	656
Benchmarx	119	26	12	-	-	157
General Merchanting	772	38	12	(9)	-	813
City Plumbing	236	7	-	(13)	114	344
PTS	239	3	-	(33)	(114)	95
Other	30	-	-	(6)		24
Plumbing & Heating	505	10	-	(52)		463
Keyline & Rudridge	75	5	-	-	-	80
BSS	64	-	-	(3)	-	61
CCF	32	8	-	-	-	40
Contracts	171	13	-	(3)	-	181
Wickes	232	8	-	(4)	-	236
Toolstation	184	40	-	-	-	224
Tile Giant	111	2	1	(3)		111
Consumer	527	50	1	(7)		571
Group	1,975	111	13	(71)	-	2,028

Historical network growth								
	2009	2010	2011	2012	2013	2014	2015	
Opening	1,262	1,303	1,813	1,868	1,896	1,939	1,975	
New	46	519	120	48	58	101	124	
Closures	(5)	(9)	(65)	(20)	(15)	(65)	(71)	
Closing	1,303	1,813	1,868	1,896	1,939	1,975	2,028	

Branch numbers exclude City Heating Spares and Toolhire implants

## IV. Sales drivers by Division

<i>Year ended 31 December 2015</i>	General	P&H	Contracts	Consumer	Total
Volume	2.8%	(0.1)%	7.4%	8.5%	4.3%
Price / mix	1.1%	(1.3)%	1.1%	(3.2)%	(0.5)%
Like-for-like sales	3.9%	(1.4)%	8.5%	5.3%	3.8%
Trading days	-	-	-	-	-
Expansion	1.4%	2.7%	4.7%	2.7%	2.7%
Total sales growth	5.3%	1.3%	13.2%	8.0%	6.5%



### V. Like-for-like sales growth

_ike-for-like by quarter							Like-for-like by half year			
	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	H1 H2 H1 H2 H1 2013 2013 2014 2014 2015	H2 2015
General	16.6%	13.3%	10.9%	11.6%	8.1%	5.3%	1.7%	1.0%	General 2.8% 10.1% 14.6% 11.3% 6.7%	1.4%
P&H	13.2%	1.2%	(5.1)%	(13.3)%	(6.1)%	1.0%	1.7%	(1.9)%	P&H (2.3)% 12.8% 7.4% (9.7)% (2.9)% (0	)%
Contracts	12.8%	9.7%	9.6%	15.8%	15.1%	12.9%	5.5%	1.5%	Contracts 4.9% 8.5% 11.1% 12.4% 13.9%	3.6%
Consumer	6.9%	6.8%	6.4%	6.7%	6.0%	6.9%	2.3%	6.1%	Consumer (1.1)% 3.3% 6.8% 6.4% 6.5%	4.2%
Like-for-like sales	12.7%	8.1%	5.7%	3.5%	5.1%	6.3%	2.6%	1.4%	Like-for-like 0.9% 9.0% 10.2% 4.6% 5.7%	2.09



### **VI. Definitions**

Metric	Definition
EBITA	Earnings before interest, tax and amortisation
Earning per share ("EPS")	Ratio of net profit after taxation to weighted number of ordinary shares outstanding
Adjusted EBITA / Adjusted EPS	EBITA or EPS adjusted for exceptional items and amortisation (see Appendix III for reconciliation)
Lease adjusted ROCE	Ratio of earnings before interest, tax, amortisation and 50% of annual property rental expense to debt plus equity plus eight times annual property rental expense
Lease adjusted debt	On-balance sheet debt (excluding derivative fair valuation adjustments) plus eight times annual property rental expense
LA Gearing	Ratio of lease adjusted debt to equity plus lease adjusted debt
Fixed charge cover	Ratio of earnings before interest, tax, depreciation, amortisation and property rentals to interest plus property rentals
LA Debt : EBITDAR	Ratio of lease adjusted debt to earnings before interest, tax, depreciation, amortisation and property rentals
Dividend cover	Ratio of earnings per share to dividends per share
Free cash flow ("FCF")	Net cash flow before dividends, growth capital expenditure, pension contributions & financing cash flows
Total Shareholder Return ("TSR")	Ratio of opening market price per share to closing market price per share less opening market price per share plus dividends per share during the period



## VI. Definitions (continued)

Metric	Definition
Site visitors	House Builders Federation Survey / monthly / December 2015 / Balance score compared to a year ago
Site reservations	House Builders Federation Survey / monthly / December 2015 / Balance score compared to a year ago
Mortgage approvals	Bank of England / monthly / January 2016 / number of approvals % change year on year
Housing transactions	HM Revenue & Customers / monthly / December 2015 / number of houses sold above £40k % change year on year
Housing prices	Nationwide / monthly / Jan 2016/ house price inflation % change year on year
Consumer confidence	GFK / monthly / January 2016/ index score - movement on previous year
Climate for purchases	GFK / monthly / January 2016 / index score – movement on previous year
Equity withdrawal	Bank of England / quarterly / Q3 2015 / Change in Equity withdrawal as % of net earnings
Retail sales growth	British Retail Consortium / monthly / Jan 2016 / LFL % change year on year
Architect work load	Mirza and Nacey Survey / quarterly / Q3 2015 / Index
Construction output	Construction output YTD ONS / monthly / December 2015 / % change year on year
Trade confidence	Travis Perkins survey materials spend / quarterly / Q4 2015 view of Q1 2016 / Balance score
Expected workload	Federation of Master Builders / quarterly / Q4 2015 view of Q1 2016 / Balance score
New construction orders	Office for National Statistics / quarterly / Q3 2015 / % change year on year





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